

**Located on the Ground Floor of the Town Hall, Room 3**

**Phone: 781-762-1240**

**Fax: 781-278-3031**

**Office Hours: Monday - Friday 8:00 - 4:00**

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**Edmund W. Mulvehill Jr., Director x208**

**Martha Buckley, Secretary x209**

**Email: [veterans@norwoodma.gov](mailto:veterans@norwoodma.gov)**

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### **We are...**

Responsible for the total effort in administering and supervising the assistance given to veterans and their dependents in matters pertaining to their rights and benefits under the various governmental programs. Direct involvement in implementing such programs is practiced.

**Our duties...** Advise veterans, their dependents and others properly concerned of their rights, privileges and benefits under the several governing bodies involved and for a variety of types of benefits. Receives applications, investigates and approves disbursements of monies and benefits.

- Files applications on behalf of veterans and/or their dependents for various benefits and allowances, i.e., state bonus, G.I. Loans, burial allowances, etc.
  - Assists veterans in obtaining service records and assist them in the preparation of applications and documents of all sorts pertaining to their welfare.
  - Investigate and directly observe to secure information and data or otherwise render assistance to Veterans or their dependents.
  - Keep posted and updated on all changes in rules, regulations, etc. relating to Veteran's benefits.
  - Dispenses information, answers questions of Veterans and the public.
  - When requested, locate housing for the homeless and requesting donations of clothing and household supplies as needed.
  - Coordinates the Memorial Day Parade including the preparation of the Programs for distribution. Participate in Fourth of July Parade and Veterans Day Parade.
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## **Parking Hearings**

The Director of Veterans' Services acts as the parking hearing officer. His office maintains files of all parking tickets issued by the Police Department. He also accepts all correspondence relating to parking complaints and inquiries, accepts payments, and when necessary, makes adjustments. Regular office hours.

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## **Transfare Program**

Taxi fare financial assistance is offered in a joint program between the Town of Norwood and the Massachusetts Bay Transportation Authority. Norwood residents over 60 years of age, and those with disabilities are eligible. This office handles preregistering of all applicants, and assists the elderly and handicapped with their transportation tickets.

Tickets are 5 to a book, with a \$3 value per ticket. Books cost \$5. There is a maximum of 4 books per month.

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## **Self Help Fuel Program**

This office supervises the local Self-Help Fuel Assistance Program. This program offers qualified Norwood residents financial assistance with home heating costs. Electric, Gas, and Oil heating systems are included in this program, which runs from November 1 to April 30 annually. **Please call, applications are taken by appointment only.**

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**In absolutely no order whatsoever:**



[Massachusetts Department of Administration \(Veterans\) Services](#)

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[Postings](#)

[Documents](#)